



CERTIFIED SCRUM MASTER (CSM) TRAINING COURSE

COURSE SUMMARY

The **Certified ScrumMaster® (CSM)** course is a two-day, entry-level course taught by a Certified Scrum Trainer®. The CSM course is designed to cover all the basics of Scrum so you can begin to fulfill the ScrumMaster role.

WHO SHOULD ATTEND

This course is appropriate for people in the ScrumMaster role as well as project team members, stakeholders, managers, Product Owners, and anyone who wants to understand what Agile and Scrum are all about.

COURSE OUTLINE

- Empiricism, Traditional vs. Agile
- Scrum Values
- Agile Manifesto, Agile Mindset
- Philosophy, concepts, terminology
- The Scrum Framework Overview
- Scrum Roles, Ceremonies, and Artifacts
- Collaboration and Effective Communication
- Writing User Stories
- Story Sizing and Estimation
- Prioritization, Release Planning
- Scrum Project Simulation & Debrief

KEY LEARNING OUTCOMES:

In the CSM course, you will learn:

- Scrum basics and core values
- How the Scrum framework compares to other methods, such as waterfall
- How to identify when to use Scrum
- A Scrum team's 3 roles and responsibilities
- Scrum meetings, including Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospective and Product Backlog Refinement
- Scrum artifacts, including the Product Backlog, Sprint Backlog and Product Increment
- Beyond theory into real world application

ASSESSMENT & CERTIFICATION

- Qualification for ScrumMaster Certification after passing a short certification exam
- Two-year membership in the Scrum Alliance
- 14 PDUs from PMI (Project Management Institute)
- PMI-ACP: This course counts as 14 of the 21 contact hours needed to be eligible for the PMI-ACP certification.



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